

Dear Dr Ottar Mæstad,

RE.: Financial support to workshops for dialogue with district managers and health workers on the quality of primary health care services

Reference is made to your email of March 19th 2011 with the enclosed revised proposal regarding financial support to workshops for dialogue on how to improve the quality of primary health services, with the basis in research findings from the Health Worker Motivation, Availability and Performance (MAP) project.

We are pleased to inform you that the Royal Norwegian Embassy, Dar es Salaam (RNE), is willing to provide financial support not exceeding NOK 212.000,- (the Grant) to-part finance the MAP Project in the period March – June 2011 pursuing the following objectives:

Goal:

To improve the quality of medical consultations in primary health care facilities for patients suffering from pneumonia, malaria and diarrhoea.

Purpose:

To hold workshops for dialogue with health workers and health managers in Tanzania on how to improve the quality of medical consultations in primary health care facilities for patients suffering from pneumonia, malaria and diarrhea.

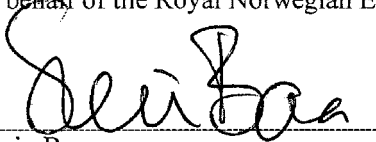
The support will be provided on the following conditions:

1. The Grant shall be used exclusively to finance the Project according to the description and the budget in the proposal. Upon completion of the Project, any unutilized funds, including accrued interests, shall be returned to RNE, unless the Parties have agreed in writing upon the utilization of such funds.
2. The Grant will be disbursed upon the signing of the Contract. CMI shall immediately, in writing, acknowledge receipt of the funds.
3. Reports and financial statements
 - 3.1 Within 30 June 2011, CMI shall submit to RNE a short final report for the Project. The report shall give information on the fulfillment of the plans and objectives mentioned in the proposal, any deviations (positive or negative) and problems encountered.
 - 3.2 Within 30 June 2011 CMI shall submit to RNE certified financial statements for the Project showing income and expenditures of the Project. The certification shall be done by the accountant/treasurer of CMI. The statement must itemize expenses as in the budget in the proposal.
 - 3.3 Within 30 April 2012 CMI shall submit to RNE a copy of the audited financial statements of CMI as such, as well as a copy of the audit report for the financial year 2011.

4. CMI shall promptly inform RNE in writing of any condition which interferes or threatens to interfere with the successful implementation of the Project.
5. RNE reserves the right for representatives of Norway to visit any part of the Project for purposes related to the Contract and examine any relevant records, goods and documents.
6. The Parties declare their commitment to counteract corrupt practices in the execution of this Contract. Further, the Parties commit themselves not to accept, either directly or indirectly, as an inducement or reward in relation to the execution of the Contract, any kind of offer, gift, payments or benefits, which would or could be construed as illegal or corrupt practice. The Parties shall immediately inform each other of any indication of corruption or misuse of resources related to the Project, and undertake to take rapid legal action to initiate investigations of and prosecution against, in accordance with applicable law, any person suspected of corruption or misuse of resources related to the Project.
7. RNE may cancel this Contract or portion of this Contract with immediate effect if it determines that corrupt or fraudulent practices were engaged in by representatives of CMI or of a beneficiary of the funds during the execution of the Contract without CMI having taken timely and appropriate action satisfactory to RNE to remedy the situation.
8. RNE has the right to withhold and/or reclaim all or parts of the Grant if Project funds are found not to have been used in accordance with the terms and conditions of this Contract, including are found not to be satisfactorily accounted for.
9. If any dispute arises relating to the implementation or interpretation of this Contract, the Parties shall consult with a view to reaching a solution. Any disputes that cannot be solved amicably shall be referred to the competent Norwegian court and settled in accordance with Norwegian.

Please acknowledge the receipt of this letter and your acceptance of the conditions by signing the copy of this letter and return it to RNE.

Yours sincerely,
On behalf of the Royal Norwegian Embassy, Dar es Salaam



Svein Bæra
Minister Counsellor

Dar es Salaam 28/3-11

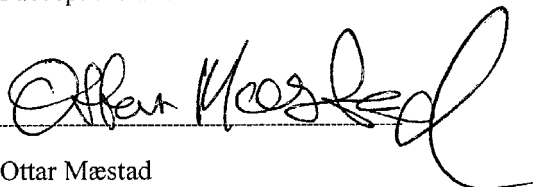
Place:

Dar es Salaam

Date:

28/3-11

I accept the above conditions on behalf of Christian Michelsens Institute



Ottar Mæstad
Director

Promoting the quality of primary health services

Dialogue with district managers and health workers based on research findings

Background

The Health Worker Motivation, Availability and Performance (MAP) project, which is a collaboration between National Institute of Medical Research (NIMR) in Tanzania and Chr Michelsen Institute, University of Bergen, and Bergen University College in Norway, has been going on since 2006 and is soon entering its end phase. The project has collected a lot of highly relevant information for health planners in Tanzania, especially at the district level. We are seeking funding for workshops for dialogue on how to improve the quality of health services, with the basis in research findings.

We know that diseases such as pneumonia, malaria and diarrhea, which are relatively easy to treat or prevent, are killing thousands of children in Tanzania every year. One of the main project activities has been to collect data on the quality of medical consultations in primary health care facilities for patients suffering from these conditions. 3500 medical consultations have been observed in 126 health facilities in 9 rural districts in Central Tanzania. The results reveal that much is to be desired in terms of the quality of the consultations and provide a solid basis for reflections on the potentially deadly consequences of poor health worker performance and on which measures that could be implemented in order to deal with the problems.

The principal investigators of the project conducted workshops in two of the nine districts in October 2009. The workshops were organised as interactive sessions where eight representatives for district health management and frontline health workers came together in order to reflect on the explanations for the research findings and possible ways to address the problem.

Our evaluation is that the workshops were quite successful in creating awareness and building an evidence base that might form the foundation for adjustment of policies. We think it would be a very good investment to conduct similar workshops in all the nine districts, preferably through several workshops in each district.

Our funding from the Research Council of Norway does not cover extensive dissemination and dialogue of this kind. The project will fund a dissemination conference in Dar es Salaam in 2010/11, but we are not able to invite more than one representative from each district on that occasion. Within-district workshops are likely to have much greater potential for actual impact.

We are planning to arrange seven workshops in 2011 and possibly even more later on.

Goal:

To improve the quality of medical consultations in primary health care facilities for patients suffering from pneumonia, malaria and diarrhoea.

Purpose:

To hold workshops for dialogue with health workers and health managers in Tanzania on how to improve the quality of medical consultations in primary health care facilities for patients suffering from pneumonia, malaria and diarrhea.

Budget

Seven workshops á 26 000 NOK (see below):	182 000 NOK
Travel Norway – Tanzania (x2):	30 000 NOK
Total	212 000 NOK

Budget breakdown, per workshop

(rates per November 2009)

Venue:	30 000,-
Food: Lunch, coffee, tea 10000 per person x 10 participants	100 000,-
Projector rental	130 000,-
Travel and accommodation participants: 8 persons x 50 000 Tsh	400 000,-
Car rental: 120 USD x 2 days x 1500 (exch rate)	360 000,-
Facilitators: Norwegian researcher (Ottar Mæstad) 2 days x 1 700 000 Tsh	3 400 000,-
Tanzanian researcher (Aziza Mwisongo) 2 days x 200 000	400 000,-
Tanzanian junior researcher (<i>to be confirmed</i>) 2 days x 150 000	300 000,-
Miscellaneous (fuel, materials etc.)	200 000,-
Preparation (NIMR staff travel to prepare):	200 000,-
Subtotal (rates per November 2009)	5 520 000,-
Adjustment for inflation (15%)	828 000,-
Total per district	6 348 000,- (=26 000)

Ottar Mæstad
13.11.09
Revised 19.03.11